

Laura Gil Ortiz

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EDUCATION

Carnegie Mellon, Heinz College | Pittsburgh, PA December 2023
• Master of Information Systems Management GPA 3.36

Courses: Object Oriented Programming in Java, Database Management, Statistics for IT managers

The Pennsylvania State University | Erie, PA May 2022
• Bachelor of Science in Business Economics GPA 3.65

• Bachelor of Science in Management Informational Systems Dean's List: 6/8 Semesters
• Bachelor of Science in International Business
• Google Analytics Certificate & X-Culture Certificate

University of California, Berkeley, College Foundations Program | Berkeley, California

SKILLS

Programming Languages: Java, Python, R Language, SQL, NoSQL, HTML

Technical Skills: MySQL, Qlik Tableau, MS Excel, Adobe Products, JIRA

Language: Fluent in English and Spanish; French Language DELF B1; 75/100

RELEVANT WORK EXPERIENCE

Business and Supply Chain Analyst, Logistics Plus Inc | Erie, PA May 2021 – May 2022

- Assisted with the compilation of various reports detailing shipments, warehousing and financial activity for different customers.
- Validated data to ensure that information being communicated is accurate.
- Utilized Business Intelligence skills such as querying data via SQL and modeling of relational tables.
- Developed understanding of tracking and updating of critical freight movements.

RESEARCH & ACADEMIC PROJECTS

The Great Pivot and the Learner Experience | EDUCAUSE Annual Conference 2020 October 2020

- Presented on the student experience during the transition from residential to online teaching mode to an audience of 800+
- Focused content on teaching and learning differences and the impact to academic and student success

Penn State Undergraduate Research | Penn State May 2019- August 2019

- Explored and analyzed the Venezuelan economic crisis affecting the United States by interviewing MIT professor Roberto Rigobon and Harvard professor Ricardo Hausmann
- Generated a proposal with new solutions to negotiation strategies between governments and humanitarian aides

Business Intelligence | Penn State August 2021 – Present

- Developed skills to build and design databases using Microsoft SQL
- Applied skills to build SQL statements to perform calculations, grouping, and queries

Python Programming | Penn State August 2020 – December 2020

- Developed understanding of hardware and software components of computer systems
- Applied Python's ability to read/write/delete to data files

ERP and Business Process | Penn State August 2020 – December 2020

- Described how business and technological events lead to the development of ERP systems
- Demonstrated skills in ERP acquisition process and explain how these practices contribute to successful ERP acquisition
- Understood pre/post ERP implementation challenges and apply data changes during the execution of standardized processes

ADDITIONAL WORK EXPERIENCE

Tech Teaching Assistant and Tutor Supervisor, Penn State IT | State College, PA June 2020 - March 2022

- Tutor students and faculty in technical applications including Adobe Products, WordPress, and the Microsoft Suite
- Provides individual consultations for faculty requiring preparation and extra care for professional communication.
- Manage the daily operations of a team of approximately 40 Technology Tutors to improve the campus tech experience.

Teaching Assistant, Penn State Smeal College of Business | Erie, PA November 2020 - June 2021

- Assisted three classes with 30+ students.
- Mentored students in groups and on an individual basis.
- Assisted Professor with all technological services needed for class, which included Canvas, Zoom and Office 365.